LEICA TRUVIEW INSTALLATION INSTRUCTIONS

1. [Click here](#) to go to the Leica TruView website and download the installer by clicking "Get Leica TruView."

   Get Leica TruView

   If the link doesn't work, copy and paste this into your internet browser:
   http://hds.leica-geosystems.com/en/Leica-TruView_63960.htm

2. Unzip the installation file and run the TruViewSetup31.exe file.

   TruViewSetup31.exe

3. Proceed through the install wizard to install the software.

4. The Leica TruView plug-in should now be installed. Before opening a TruView file, please check the following items to ensure that the software will run properly.

   a. **Make sure you are running the 32-bit version of Internet Explorer.** To check this, open Internet Explorer and click on the Help Button, then choose "About Internet Explorer."
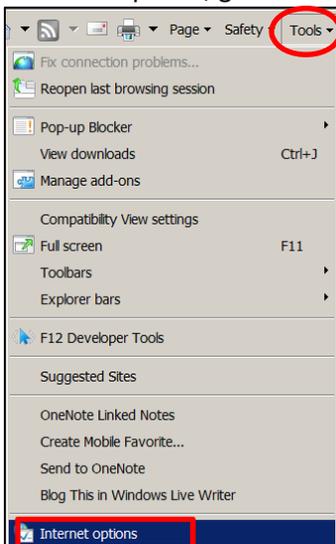

   If the window that opens does not say 64-bit, then you are running the 32-bit version. If the window does say that it is 64-bit, install a 32-bit version to use for running TruView.
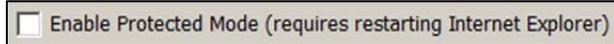
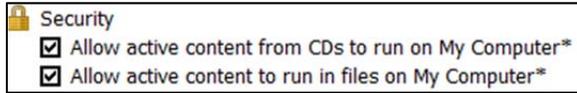   ← This is an example of the 32-bit version window.

   b. **Check Your Internet Options.** If there are not set correctly, TruView will not run. To check your settings, in Internet Explorer, go to the Tools menu and choose "Internet Options."
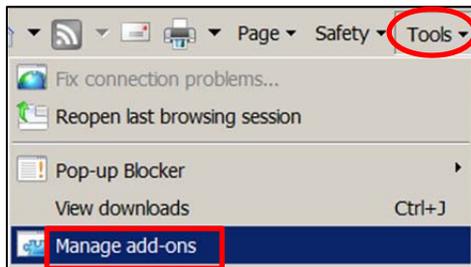

On the "Security" tab, uncheck the box that says "Enable Protected Mode". If the box is checked and you uncheck it, you need to close and re-open Internet Explorer.

☐ Enable Protected Mode (requires restarting Internet Explorer)

On the "Advanced" tab, scroll down to the "Security" section. Check the first two boxes, which allow active content to run from CDs or files on My Computer.

🔒 Security
  ☑ Allow active content from CDs to run on My Computer*
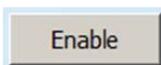 ☑ Allow active content to run in files on My Computer*

c. **TruView is an Internet Explorer add-on and must be enabled to work.** To check this, in Internet Explorer, go to the Tools Menu and click on "Manage add-ons."

▾ 🔊 ▾ 🖃 🖨 ▾   Page ▾ Safety ▾ **Tools ▾**
🌐 Fix connection problems...
📋 Reopen last browsing session
📋 Pop-up Blocker   ▸
   View downloads   Ctrl+J
📇 **Manage add-ons**

Scroll down to the "Leica Geosystems, Inc." submenu and make sure any and all add-ons listed under this heading have the Status of "Enabled."

Leica Geosystems, Inc.

LeicaGeosystems.Truview.BHOIEContextMenu   Leica Geosystems, Inc.   **Enabled**

If any of the items under this heading are "Disabled," choose the item and click the "Enable" button in the bottom right corner.

Enable

d. Turn off your Pop-Up Blocker. In Internet Explorer, go to the Tools Menu and click on "Pop-up Blocker" and click "Turn off Pop-up Blocker."

🌐 Blackberry   »   🏠 ▾ 🔊 ▾ 🖃 🖨 ▾   Page ▾ Safety ▾ **Tools ▾**
                              🌐 Fix connection problems...
                              📋 Reopen last browsing session
Turn off Pop-up Blocker   📋 Pop-up Blocker   ▸
Pop-up Blocker settings   View downloads   Ctrl+1

e. When you open Internet Explorer to open a TruView, choose the "Allow" button if you are prompted to decide whether you will let the Leica TruView plug-in run.